

## **CONTENTS AND SERVICES**

**Dear guests,**

**In order to provide a comfortable stay in our garni hotel City Center Mediteraneo doo Novi Sad we want to introduce You with contents and services:**

### **INTERNET CONNECTION:**

- There is an internet connection in each room, as well as in the hotel lobby. Free of charge.

### **MIN BAR:**

- Each room has a mini bar. Consumed products will be charged..

### **FAX, SCANNER, COMPUTER AND COPY MACHINE:**

- We can provide You the use of fax, scanner, computer and copy machine at the reception. Free of charge.

### **SAFE:**

- You can put valuable things and money in the safe at the reception. When submitting, You need to fill in a form with a list of things. If You do not, we are not responsible for any loss. Free of charge.
- If You would like to have Your own safe You can ask at the reception desk if there is one free for use. (on request depending on availability). Free of charge

### **CREDIT CARDS:**

- We accept following credit cards: MasterCard, Maestro, Visa, Visa Electron i DinaCard.

### **APERITIV BAR:**

- Working time 00-24

### **BED SHEETS & TOWELS:**

- If You want an additional blanket or pillow, please ask at the reception desk. Free of charge.  
If You want an extra towel, please ask at the reception desk. Free of charge.
- We are obliged to change Your towels every 3 days, and bed sheets every 7 days. If You want a daily change of towels, please ask at the reception desk. Free of charge.
- Also, if You want to support and participate in environmental protection with us, please use the eco card "We do not have the need of changing towels"

### **LAUNDRY:**

- If You need laundry service, ask at the reception desk.

### **ACCESSORIES FOR SEWING AND CLEANING FOOTWEAR:**

- If You need sewing accessories or accessories to clean shoes, please ask at the reception desk. Free of charge.

### **AN UMBRELLA:**

- In case of unplanned weather, at any moment You can get an umbrella from the receptionist to use free of charge.

### **TEMPORARY LUGGAGE STORAGE:**

- When checking out, You can leave Your luggage at the reception desk for storage as long as it takes time.

### **ROOM SERVICE:**

- Our hotel gives You the opportunity to have breakfast and coffee in Your room. Free of charge. If You have special request for room service (lunch, dinner, sweets or something from the aperitiv bar) please call or see the

receptionist. The prices for special request are different. ( The price of the order from the restaurant + the delivery)  
Working hours of the room service are from 00-24h.

**BREAKFAST FOR GUESTS:**

- If You have special requests for breakfast (vegetarian, gluten-free), please inform the receptionist in order to provide the necessary special food on time.

**WAKEUP SERVICES**

- If necessary, to wake up at the right time, you can order an wakeup call from the receptionist. Free of charge.

**BABY COT**

- If you need a baby cot please ask at the reception. The baby cot is upon request according to availability. This service is free of charge.

**INFORMATION ON THE TOURIST CONTENT OF THE REGION:**

- If You need information about events in the city / region, You can ask the receptionist at any time and he/she will gladly meet You to find the information and answer to each of Your requests /questions. Also, if You want a city map You can ask at the reception desk.